

Impact and Knowledge Exchange Facilitator (Clinical Medicine)

Office of the School of Clinical Medicine

Thursday 14th November 2024

Job Reference: EW43550



Impact and Knowledge Exchange Facilitator (Clinical Medicine)

Salary: Grade 7

£33,966 – £44,263

Contract:

Permanent, subject to funding

Location:

Old Schools and Office of the School of Clinical Medicine, (Trinity Lane and Addenbrookes) Cambridge

Faculty / Department:

Office of the School of Clinical Medicine

Responsible to:

Research Initiatives Manager, School of Clinical Medicine and Senior Impact and Knowledge Exchange Coordinator, Research Strategy Office

Working pattern:

Full-time/Part-time

The University of Cambridge has a Hybrid Working Policy that aims to enable as many staff as possible to work in a hybrid way if they so wish, whilst recognising that some roles will include tasks that can only be performed on University premises.

Purpose of the role

At the School level, the role holder will plan, deliver and co-ordinate a range of activities including: mapping the impact landscape locally, delivering a School-wide impact agenda; promoting cross departmental collaborations, including established networks (e.g. Strategic Research Initiatives and Networks) and creating new networking opportunities; organising workshops and training sessions; raising awareness of funding opportunities to increase engagement with research users and academics who would not normally engage with the impact agenda and working with award holders to plan activities and evaluation of impact activities. The role holder is expected to be proactive and manage their own workload effectively.

The role holder will work in the Clinical School Regius Office, as part of the Research Initiatives Team and in close collaboration with the Impact and Knowledge Exchange Team to drive an ambitious programme of activities for raising the profile of impact across the entire

School. Central to this project will be an initial mapping exercise to understand current approaches to impact locally, and to lead on the delivery of a School-wide impact strategy.

At the University level, the role holder will work in close collaboration with the Impact and Knowledge Exchange Team, contributing to the co-ordination of the University's impact agenda, and improving our communication of impact successes to funders, government, other sponsors and the public, as well as within the University.

The Clinical Medicine Impact Facilitator will additionally provide key support for school impact communications, including success stories for funders and diverse patients and publics, as well as within the University through collaboration with the communications team.

The role will involve liaison with clinician scientists and researchers at all levels, as well as with other University offices.

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Key responsibilities

Delivery of Impact and Knowledge Exchange Activity

- Map the impact landscape locally
- Implement delivery of a School-wide impact agenda, as agreed by the Regius and with support from the rest of the Research Initiatives Team.
- Plan and organise engagement workshops with relevant colleagues and users, e.g. one-day events for researchers and non-academic research users (such as industry, government, public sector or third sector organisations and patient groups).
- Collaborate with the teams across the University including the Public Engagement team, Strategic Partnerships Office, Strategic Research Initiatives and Networks, Cambridge Enterprise, the Centre for Science and Policy, Office for Translational Research, Cambridge Academy of Therapeutic Sciences and their respective networks to identify participant organisations and plan activities for maximum impact.
- Work with other Impact Acceleration Account and Knowledge Transfer coordinators across the university to plan and deliver impact-related training and guidance for researchers and academics adapted to different career stages and needs. Plan the content of sessions, customised to selected groups of researchers, and promote and sign post to researchers. Where needed, identify external training specialists for specific training needs.
- Provide 1-2-1 guidance on impact to Principal Investigators and signpost them to additional sources of support within the University such as the Office for Translational Research, Cambridge Enterprise, the Public Engagement Team, The Healthcare Improvement Studies (THIS) Institute, the PHG Foundation and the Centre for Science and Policy.

Monitoring and reporting

- Plan and facilitate monitoring and evaluation of impact activities and coordinate reporting to stakeholders.
 - Collate participant feedback from impact training. Analyse information and produce activity reports.
 - Monitor progress of the impact activity as required.

Budget

- Maintain funding allocation and expenditure records. Monitor project expenditure against agreed deadlines.



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- Produce reports on funds allocation, expenditure to date and forecasts.

Communications

- Plan and prepare content for School webpages and maintain with up to date information.
- Liaise with the Communications Teams to maintain an email mailing list and send out news, updates and funding calls.
- Publicise events including engagement workshops/training courses and other activities.
- Co-ordinate communications plans with other impact and knowledge exchange team members.
- Raise awareness of funding opportunities through internal networks including the Strategic Research Initiatives and Networks, Enterprise Champions, the Office for Postdoctoral Affairs and academic staff induction.
- Work closely with the Communications Teams to showcase impactful research on external communication channels and supply details of impact success stories to the Cambridge Office for External Affairs and Communications for publication through the University website, the Regius Newsletter and Research Horizons, the Festival of Ideas etc.

Impact Strategy

- Provide continuity and support for the development of impact case studies emerging from the University's clinical research according to funder priority areas (e.g. MRC, NIHR)
- Act as Secretary for local impact and knowledge exchange Steering Groups.
- Provide information and recommendations to the Steering Group on progress on the delivery of the impact and knowledge exchange activity.
- Work closely with the Impact and Knowledge Exchange Team to plan and implement activity aligned with strategic priorities



Person specification

Criteria	Description	Essential or Desirable
Experience	• Previous experience of managing complex projects to deadlines.	Essential
	• Experience in a research-related role in a university environment	Desirable
	• Experience in impact and knowledge exchange	Essential
	• Experience of managing budgets	Desirable
Skills	• Excellent interpersonal and communication skills.	Essential
	• Excellent writing skills, ability to draft complex documents and write for varied audiences.	Essential
	• Ability to communicate effectively and build effective relationships with academics at all levels, researchers, research students and administrative staff.	Essential
	• Facilitation and conflict resolution skills.	Essential
Qualifications	• Degree level qualification, preferably in biomedical sciences, health technology innovation or related discipline.	Essential
Additional requirements	• Excellent IT skills	Essential
	• Proven problem-solving skills and initiative.	Essential
	• Ability to work independently to a given set of objectives.	Essential
	• Ability to work under pressure and meet deadlines.	Essential

Declaration on Research Assessment

The University of Cambridge is a signatory to the San-Francisco Declaration on Research Assessment (DORA), and in recruitment or promotion evaluations will assess research on the basis of its merits rather than the journal or venue in which it is published. Applicants should not include Journal Impact Factors or uncontextualized metrics in their applications. Full details are at: <https://www.research-strategy.admin.cam.ac.uk/research-policy/DORA>

Behavioural Attributes

This section summarises the behavioural attributes (or competencies) that we expect the role holder to be able to demonstrate, at what level and whether this is an essential or desirable requirement. Full definitions are at: <https://www.hr.admin.cam.ac.uk/policies-procedures/behavioural-attributes>.

Please review these and provide specific examples in your application of how you have demonstrated these attributes in your work, education or other experience. It will assist your application if you explain the situation, what you did and what the outcomes were.

Attribute	Level
Valuing Diversity	A
Achieving Results	B
Communication	C
Innovation and Change	C
Negotiating and Influencing	C
People Development	C
Relationship Building	B
Strategic Focus	C

Professional Services Values

Developed by professional services staff, our values underpin everything we do. By living the values in the work we do, we hope to foster an environment where staff feel empowered. The values encourage staff to; work together and share skills to create a sense of community, act with integrity, take an inclusive and fair approach and develop honest and open relationships that are underpinned by our shared values. We encourage applicants to consider these values within their application.



Research Operations Office

The University has an exceptional reputation as one of the world's leading research intensive academic institutions; a distinction which is of vital importance to its financial future through attracting external funding for research and to maintaining its academic excellence by attracting the very best research staff and students to Cambridge.

About the Research Office

The Research Office is part of the Unified Administrative Service and is responsible for the central administration and for taking a strategic role in the oversight and development of all aspects of the University's research activities.

It is also responsible for the central administration of the next Research Excellence Framework (REF).

The Office comprises the Research Operations Office (which is responsible for research administration including the administration of research grants and is based at Greenwich House and Cambridge Biomedical Campus) and the Research Strategy Office, which is responsible for support and development

of research initiatives, providing advice on research strategy to the Pro-Vice-Chancellor (Research) and managing the University's REF activities (pre-and post-submission), and is based at the Old Schools.

Both the Research Operations Office and the Research Strategy Office fall under the Head of the University Research Office. The Research Operations Office consists of approximately 140 staff and the Research Strategy Office of approximately 40 staff.



Research Operations Office

The Research Operations Office is the University's official signatory for research grants and contracts, with formally delegated authority to submit applications, accept research grants and negotiate appropriate terms and conditions. Managing research projects includes monitoring expenditure, preparing statements and financial reports for the diverse sponsor requirements, and reconciling and closing the grant at the end of the project.



Support is organised into School-facing teams, each led by an Assistant Director, giving each School Office and Head of Department with a single point of contact in Research Operations for strategic issues. Each School team has an experienced team who are responsible for a portfolio of departments within their School team, and liaise directly with academic staff relating to their departments research grants and awards and to ensure optimal terms are agreed, in line with University policy.

Cross-School functions support is also provided by the Research Operations Office include EC expert advice, audit and compliance management, operational policy development, equipment sharing and outputs coordination, and staff training.

The Research Operations Office provides strategic and operational support to the University's research activities, working closely with the Pro-Vice Chancellor for Research and the Pro-Vice Chancellor for Enterprise and Business Relations, and in partnership with our academic staff to secure and manage funding from external organisations globally, nationally and regionally.

The Research Operations Office is responsible, annually, for submission of approximately 3,700 applications with a total value of £1.3bn and approximately 1,200 new awards with a total value of over £425m. In addition the Research Office puts in place around 3500 legal agreements.

The Research Operations team has a staff complement in excess of 140 and is the central administrative hub for research activities at the University.

Terms of appointment

Tenure and probation

Appointment will be made on a permanent basis but subject to funding. Appointments will be subject to satisfactory completion of a probationary period which will be set dependant on the length of tenure.

Hours of Work and Working Pattern

The hours of work for the position are full-time / 37 hours per week, working Monday – Friday. We welcome applications from individuals who wish to be considered for part-time working or other flexible working arrangements.

Pension

You will automatically be enrolled to become a member of USS (Universities Superannuation Scheme) – a defined benefits pension scheme. For further information please visit:

www.pensions.admin.cam.ac.uk

Annual leave

Full time employees are entitled to annual paid leave of 41 days inclusive of public holidays. For new part-time employees, annual leave will be pro rata'd based on days worked.

General information

Pre-employment checks

Right to work in the UK

We have a legal responsibility to ensure that you have the right to work in the UK before you can start working for us. If you do not have the right to work in the UK already, any offer of employment we make to you will be conditional upon you gaining it.

Health declaration

Once an offer of employment has been made the successful candidate will be required to complete a work health declaration form.

Qualifications

The person specification for this position lists qualifications that are essential and/or desirable. Please note that if you are offered the post you will be asked to provide your relevant original certificates of these qualifications.

References - offers of appointment will be subject to the receipt of satisfactory references.

Information if you have a disability

The University welcomes

applications from individuals with disabilities. We are committed to ensuring fair treatment throughout the recruitment process. We will make adjustments to enable applicants to compete to the best of their ability wherever it is reasonable to do so and, if successful, to assist them during their employment. Information for disabled applicants is available at <http://www.admin.cam.ac.uk/offices/hr/staff/disabled/>

We encourage you to declare any disability that you may have, and any reasonable adjustments that you may require, in the section provided for this purpose in the application form. This will enable us to accommodate your needs throughout the process as required. However, applicants and employees may declare a disability at any time.

If you prefer to discuss any special arrangements connected with a disability, please contact, the Department Administrator, who is responsible for recruitment to this position.

The University

The University of Cambridge is consistently ranked one of the best universities in the world, achieving academic excellence through its Faculties, Departments and other Institutions, together with the 31 Colleges.

The University is renowned for its record of discovery and innovation. It is one of the great institutions, with a regional, national and global reach, attracting the very best and brightest minds. Our staff and students shape the world around us for the better: we attract and partner with like-minded people.

Whether contributing to the development of new anti-cancer drugs, adding to the understanding of how black holes are formed, revolutionising the study of ancient settlements, convening academic expertise to offer solutions to the climate crisis, or analysing public attitudes towards democracy around the world, the University's research is remarkable in its breadth, quality and impact. The University also sits at the heart of Europe's largest technology cluster and has catalysed more than 1,500 high-tech companies. And yet what inspires our 24,000 students and 13,000 staff is not what has already been achieved, but what is possible in the future.

The education and experience of our students, based on a partnership between the University's academic Departments and Faculties and the 31 Colleges, is second to none. Every student is a member of one of the Colleges, each a community of students, academics and staff drawn from across the University's comprehensive range of subject areas.



The University is a self-governing community, with a system for decision-making that provides a high degree of accountability and transparency to its members. Each Department and Faculty is part of one of six academic Schools, but each of them, and each individual academic, has a great deal of autonomy. The Colleges are independent and self-governing, working in a symbiotic relationship with the University.

The University has a number of Institutions that are independent of any Faculty or Department and are not part of the academic Schools. These include the Institute of Continuing Education (which provides high-quality education to adults throughout their lives), the Fitzwilliam Museum, Kettle's Yard (an historic house and gallery that holds important collections of modern art) and the University Library. In addition to their diverse contributions to University and public life, these non-School Institutions are also important centres of teaching and research.

Cambridge University Press & Assessment provides academic publishing, examinations and learning materials worldwide, supporting the dissemination of research, academic development at school and in higher education, and international student mobility. Legally, the Press & Assessment is a department of the University. It provides very important funds to invest in the academic purposes of the University.

The University has made truly remarkable contributions to the sum of human understanding, with breakthrough ideas and discoveries that have changed the way we understand ourselves, our planet, and the universe around us. Yet the global and national contexts in which it operates are fast-changing and increasingly filled with uncertainty. In a world that is becoming - politically, economically, socially, and technologically – ever more interconnected but even less equal, the University's mission – “to contribute to society through the pursuit of education, learning and



About Us

The University is one of the world's leading academic centres. It comprises 150 faculties and departments, together with a central administration and other institutions. Our institutions, museums and collections are a world-class resource for researchers, students and members of the public representing one of the country's highest concentrations of internationally important collections.

The University has an annual income of £2 billion. Research income, won competitively from the UK Research Councils, the European Union (EU), major charities and industry, exceeds £500 million per annum and continues to grow.

The Colleges and the University remain committed to admitting the best students regardless of their background and to investing considerable resources both in widening access and financial support. The 31 Colleges are self-governing, separate legal entities which appoint their own staff. Many academic staff are invited to join a College as a Teaching Fellow, which provides a further social and intellectual dimension. The Colleges admit undergraduate students, provide student accommodation and pastoral support and deliver small group teaching for undergraduates.

The University awards degrees and its faculties and departments provide lectures and seminars for students and determine the syllabi for teaching.

Our instinct for seeking out excellence and setting up enduring and mutually beneficial collaborations has led us to establish strategic partnerships across the globe. Whether it is the successful Cambridge-Africa Programme involving universities in Ghana, Uganda and elsewhere on the African continent; or the close association with the government of India to pursue new research in crop science; or the creation, with Germany's Max Planck Institutes, of a Cambridge-based centre for the study of ethics, human economy and social change – international partnerships are now an inextricable part of the University's make-up.

“Through its outstanding education, research and innovation, the University of Cambridge has made - and continues to make - a lasting contribution to human knowledge and is flourishing. By working at the University of Cambridge, you will be joining a vibrant community of students, scholars and professional services staff, committed to supporting and enhancing the University's mission to contribute to society.”

Professor Deborah Prentice,
Vice Chancellor, 2023



Working at the University

Working at Cambridge you will join a diverse, talented and innovative community, with more than 24,000 students and over 13,000 staff from all walks of life and corners of the world.

The University continually explores strategies to attract and retain the best people. It is committed to supporting its staff to achieve their best. We are a fair, diverse and inclusive society and we believe our staff are our greatest asset. There is strong commitment to developing institutional leadership and supporting and encouraging staff development at all levels.

We offer a variety of roles including academic, research, professional, managerial and support roles. We also offer extensive benefits and excellent learning opportunities within a stimulating working environment.

Equality & diversity

The University has built its excellence on the diversity of its staff and student community. We aim to be a leader in fostering equality and inclusion, and in promoting respect and a sense of belonging for all. We encourage applications from all sections of society. All appointments are made on the basis of merit. We have an Equal Opportunities Policy, along with a range of diversity groups, including the Women's Staff Network, Race Equality Network and LGBT+ Staff Network. More details are available here: <http://www.equality.admin.cam.ac.uk/>

The University's estate is undergoing the most significant transformation in its history. Cambridge has been able to create a new science and technology campus to the west of the city centre, and is now expanding further to the north west of Cambridge including investing in affordable homes for University key workers and community facilities. Even with our continued development, the University remains within walking or cycling distance across the campus. The University is a major partner on the Cambridge Biomedical Campus and we continue to redevelop our historic city centre sites demonstrating our determination to ensure that we can offer the best facilities and opportunities for our staff and students.



The University has a bronze Race Equality Charter award, with a framework for improving the representation, progression and success of minority ethnic staff and students within higher education. Furthermore, the University's silver Athena swan award recognises and celebrates good practice in recruiting, retaining and promoting gender equality.

Living in Cambridge

Cambridge is rich in cultural diversity. From beautiful University and College buildings, museums and art galleries, quaint gardens and punts on the River Cam, to a vibrant restaurant and café scene, our employees are surrounded by the wonderful features of this unique city.

You can find a wide-range of high street shops and 3 shopping centres, with independent alternatives at the historic market and nestled within the passageways in the city centre. You will find a cinema, bowling alley, a nightclub and various live performances at the Cambridge Leisure Park, with further entertainment options at the Corn Exchange, Arts Theatre and the ADC Theatre. Further information can be found on the Visit Cambridge website.

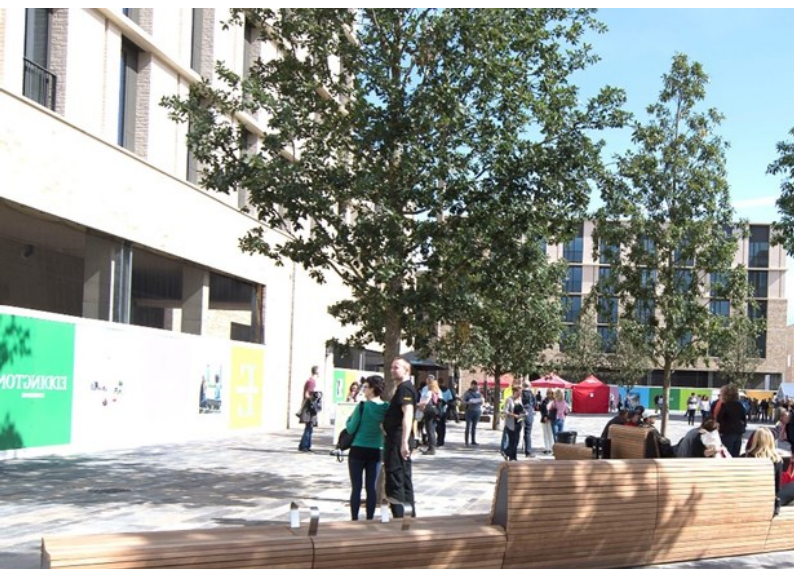
If you prefer the faster pace of life, London is a 45-minute train journey away. For those travelling from overseas, Stansted Airport is just 45 minutes away and Heathrow Airport under 2 hours away. The University is a short distance from a host of other attractions such as Ely Cathedral, Newmarket Races and various wildlife parks and stately homes. Cambridge is also within easy reach of the beautiful Broads and coastlines of Norfolk and Suffolk.

Relocation Support

The University recognises the importance of helping individuals to move and settle into a new area. We provide support and guidance to those relocating internationally or domestically to take up a post at the University of Cambridge, liaising with other University offices and selected partners to ensure comprehensive relocation support is available. This includes: accommodation, childcare, schools, banking, immigration and transport. If you would like further information, please visit <https://www.accommodation.cam.ac.uk/RelocationService/>. The Shared Equity Scheme and the Reimbursement of Relocation Expenses Scheme provide financial assistance to qualifying new members of staff with the costs of relocating to Cambridge.

Accommodation Service

The University Accommodation Service helps staff, students and visiting scholars who are affiliated to the University in their search for suitable accommodation in Cambridge. The dedicated accommodation team can provide access to a wide range of University-owned furnished and unfurnished properties, and has a database of private sector accommodation available for short and long-term lets. For further information and to register with this free service please visit: <https://www.accommodation.cam.ac.uk/>



What Cambridge can offer

We offer a comprehensive reward package to attract, motivate and retain high performing staff at all levels and in all areas of work.

The University offers a wide range of competitive benefits, from family leave entitlement, to shopping and travel discount schemes. Our generous annual leave package contributes to the positive wellbeing of our University employees. Sabbatical leave enables academics to focus on research and scholarship, whilst still maintaining their full salary. The University also has a career break scheme for academic and academic-related staff, with additional flexible working policies for all other staff.

Pay and benefits

The University salary structure includes automatic service-related pay progression in many of its grades and an annual cost of living increase. In addition to this, employees are rewarded for outstanding contribution through a number of regular pay progression schemes. The University offers attractive pensions schemes for employees, with an additional benefit of a salary exchange arrangement providing tax and national insurance savings.



CAMbens employee benefits

The University offers employees a wide range of competitive benefits, known as CAMbens. CAMbens offers something for everyone across a range of categories, including:

- Financial Benefits, including shopping discounts (both local and national) and a Payroll Giving scheme;
- Relocation and Accommodation Benefits, including relocation assistance and interest-free Rental Deposit Loans;
- Travel Benefits, including Cycle to Work, discounts on train season tickets and interest-free Travel to Work loans;
- Family Friendly and Lifestyle Benefits, including support with childcare and family friendly policies;
- Health and Wellbeing Benefits, including a University Staff Counselling Service, discounts at the University Sports Centre, and other local gyms, and healthcare schemes.



What Cambridge can offer

Family-friendly policies

The University recognises the importance of supporting its staff. We have a range of family-friendly policies to aid employees' work-life balance including a generous maternity, adoption and shared parental leave entitlement of 26 weeks' full pay, and paid emergency leave for parents and carers.

Other family-friendly support includes:

Our highly regarded workplace nurseries, a childcare salary exchange scheme and a high-quality holiday Playscheme are available to help support University employees with caring responsibilities (subject to demand and qualifying criteria). Further childcare information can be found here: <https://www.childcare.admin.cam.ac.uk/>

The Newcomers and Visiting Scholars Group (<https://www.nvs.admin.cam.ac.uk/>) is an organisation within the University that welcomes the partners and families of visiting scholars and new members of the University. Run by volunteers, the group offers opportunities to visit interesting Cambridge venues, learn about the community, take part in social events and gain local knowledge while developing a strong support network of both residents and other newcomers.

Your wellbeing

The University's Sport Centre, Counselling Services and Occupational Health are just some of the support services available to University employees to promote their physical and mental wellbeing. The University delivers The Festival of Wellbeing annually, which is a programme of stimulating talks and activities, which aim to promote wellbeing and good mental and physical health. The University also hosts the Cambridge Festival, which is a great opportunity to get your first taste of public engagement, through volunteering, supporting hands-on activities or proposing a talk.

Development opportunities

We support new employees to settle in through various activities as well as supporting their professional and career development on an ongoing basis. Our Personal and Professional Development (PPD) team provide development opportunities for all University employees, including face-to-face sessions, online learning modules and webinars. All employees also have unlimited access to LinkedIn Learning to support their development. Both new and existing employees can undertake funded Apprenticeships, which lead to a range of vocational and professional qualifications. We offer reduced staff fees for University of Cambridge graduate courses and the opportunity to attend lectures and seminars held by University departments and institutions. A range of University training providers also offer specialist learning and development in their own areas e.g. teaching and learning, digital literacy, finance, health and wellbeing, safety.



How to Apply

Applications should be submitted online via the University of Cambridge jobs page www.jobs.cam.ac.uk by clicking “Apply online” in the job advert. You will need an email address to register for our online system.

Conversations about flexible working are encouraged at the University of Cambridge. Please feel free to discuss flexibility prior to applying (using the contact information below) or at interview if your application is successful.

Informal enquiries are welcomed and should be directed to: **Marwah Hassan**

Email: Marwah.Hassan@admin.cam.ac.uk

If you have any queries regarding the application process, please contact:

CRO Recruitment via CROrecruitment@admin.cam.ac.uk

The closing date for applications is: Thursday 14th November 2024

The interview date for the role is: 27th or 28th November 2024

